

MORE OPTIONS FOR YOU.



For nearly 120 years, we've provided safe, reliable and affordable electric and natural gas service to you. And while that isn't changing, we're on a quest to deliver more.

In early 2017, we're introducing upgraded customer information and billing systems to offer you more:



Mobility

Access your mobile-friendly account 24/7 from any device



Control

View and pay your bill, update your contact info and report power outages all in one place online



Convenience

A new, easy-to-read bill where you can monitor your monthly energy usage with the handy graph

Thank you for your business as we work to deliver more for you.

Learn more > tecoenergy.com/more

TECO
AN EMERA COMPANY

A SNEAK PEEK OF YOUR NEW BILL

Your new bill was designed with YOU in mind. For a more detailed look, visit tecoenergy.com/more and view a video tour.



JOHN SMITH
C/O JANE SMITH
SUNRISE PLACE
123 MAIN STREET
TAMPA, FL 33602-1234

ACCOUNT STATEMENT

tampaelectric.com | [f](#) [t](#) [p](#) [g+](#) [in](#)

Statement Date: 10/16/2016 **1**
Account: 88888888888

2 Current month's charges: \$173.89
Total amount due: \$173.89
Current month's charges due: 11/06/2016

3 **Your Electric Account Summary**

Previous amount due	\$ 273.16
Payment(s) received since last statement	-\$ 273.16
Current month's charges due by 11/06/2016	\$ 173.89
Total amount due	\$173.89

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

4 **Billing and payments made easy!**

We offer many convenient and flexible ways to receive and pay your electric bill, such as e-Bill and Direct Debit. For more on our convenient options, log into tecoaccount.com or visit tampaelectric.com/residential and select *Pay Your Bill*.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.

WAYS TO PAY YOUR BILL
[mail](#) [phone](#) [online](#) [pay agent](#)

See reverse side for more information

Account: 88888888888

5 Current month's charges: \$173.89
Total amount due: \$173.89
Current month's charges due: 11/06/2016

Amount Enclosed \$ _____

987654321012

JOHN SMITH
C/O JANE SMITH
SUNRISE PLACE
123 MAIN STREET
TAMPA, FL 33602-1234

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

98765432101288888888888800000173891
Page 1 of 4

ACCOUNT STATEMENT

tampaelectric.com | [f](#) [t](#) [p](#) [g+](#) [in](#)

Account: 88888888888
Statement Date: 10/16/2016
Current month's charges due: 11/06/2016

6 **Details of Current Month's Electric Service from 09/15/2016 to 10/15/2016**

Service for: Sunrise Place, 123 Main Street, Tampa, FL 33602 Rate Schedule: Residential-RS

Meter Number	Read Date	Current Reading	Previous Reading	Total Used	Multiplier	Billing Period
123456	10/15/2016	81521	80246	1275 kWh	1	30 days

Basic Service Charge	\$ 15.00
Energy Charge	
First 1,000 kWh	1,000 kWh @ \$0.05495/kWh \$ 54.95
Above 1,000 kWh	275 kWh @ \$0.06495/kWh \$ 17.86
Fuel Charge	
First 1,000 kWh	1,000 kWh @ \$0.03361/kWh \$ 33.61
Above 1,000 kWh	275 kWh @ \$0.04361/kWh \$ 11.99
Florida Gross Receipts Tax	\$ 3.49
Electric Service Cost	\$ 136.90
Franchise Fee	\$ 9.15
Municipal Public Service Tax	\$ 10.82
Total Electric Cost, Local Fees and Taxes	\$ 156.87
Zap Cap Systems	
Service for: Sunrise Place, 123 Main Street, Tampa, FL 33602	
ID Number: 002852902	
ID Number: 001234567	
Monthly Charge	2 units @ \$7.95 \$ 15.90
Florida State Tax-Zap Cap Systems	\$ 1.12
Zap Cap Systems Cost	\$ 17.02
Total Current Month's Charges	\$ 173.89

7 **Usage, charges and any programs and services breakdown**

8 **Handy graph showing average daily usage each month**

9 **Important messages about your account**

Fuel sources we use to serve you

For the 12-month period ending September 2016, the percentage of fuel type used by Tampa Electric to provide electricity to our customers was:

Natural gas and oil	46%
Coal	49%
Purchased power	5%
Oil makes up less than	1%

We provide this information to our customers on a quarterly basis.

Page 3 of 4

Summary Page

- 1** Your new account number
- 2** Amount due and due date
- 3** Account summary at a glance
- 4** Programs and services information
- 5** Payment stub

Details Page

- 6** Details about your service dates
- 7** Usage, charges and any programs and services breakdown
- 8** Handy graph showing average daily usage each month
- 9** Important messages about your account